|  |  | 1 |
| :---: | :---: | :---: |
| 1 |  |  |
| 2 |  |  |
| 3 |  |  |
| 4 |  |  |
| 5 | LOUISIANA USED MOTOR VEHICLE COMMISSION |  |
| 6 | StAte OF LOUISIANA |  |
| 7 |  |  |
| 8 |  |  |
| 9 |  |  |
| 10 |  |  |
| 11 |  |  |
| 12 |  |  |
| 13 | REGULAR MEETING |  |
| 14 | August 17, 2015 |  |
| 15 | BEGINNING AT 9:32 A.M. |  |
| 16 |  |  |
| 17 |  |  |
| 18 |  |  |
| 19 |  |  |
| 20 | 3132 VALLEY CREEK |  |
| 21 | BATON ROUGE, LOUISIANA |  |
| 22 |  |  |
| 23 |  |  |
| 24 | REPORTED BY: |  |
| 25 | BETTY D. GLISSMAN, CCR |  |
|  | BETTY D. GLISSMAN, LLC Certified Court Reporter |  |

APPEARANCES:

CHAIRMAN:
MR. JOHN POTEET

COMMISSIONERS PRESENT:
MR. GEORGE BREWER
MR. TONY CORMIER (Arrived Late)
MR. RON DUPLESSIS
MR. GEORGE FLOYD
MR. STEPHEN OLAVE
MR. KIRBY ROY
MR. HENRY "DARTY" SMITH
MR. DINO TAYLOR

REPRESENTING THE LOUISIANA USED MOTOR VEHICLE COMMISSION:

ROBERT W. HALLACK, ESQUIRE
HALLACK LAW OFFICE
13007 JUSTICE AVENUE
BATON ROUGE, LOUISIANA 70816
SHERI MORRIS, ESQUIRE
ROEDEL, PARSONS, KOCH, BLACHE, BALHOFF \& MCCOLLISTER
8440 JEFFERSON HIGHWAY, SUITE 301
BATON ROUGE, LOUISIANA 70809

MS. KIM BARON
MR. DEREK PARNELL
MS. MONA ANDERSON
MS. TONYA BURKS
MR. ERIC STRODERT
MR. DWAYNE TAMBLING
MR. PERRY ESPONGE

MR. POTEET:
Let's do the Pledge of
Allegiance.
(Pledge of Allegiance)
MR. POTEET:
All right. Kim.
MS . BARON:
John Poteet?
MR. POTEET:
Here.
MS . BARON:
George Floyd?
MR. FLOYD:
Here.
MS . BARON:
Ron Duplessis?
MR. DUPLESSIS:
Here.
MS . BARON:
Tony Cormier?
MR. CORMIER:
(No response.)
MS . BARON:
Kirby Roy?
MR. ROY:

Here.
MS. BARON:
Steve Slave?
MR. OLAV:
Here.
MS. BARON:
George Brewer?
MR. BREWER:
Here.
MS. BARON:
Darty Smith?
MR. SMITH:
Here.
MS. BARON:
Dino Taylor?
MR. TAYLOR:
Here.
MS. BARON:
Mr. Chairman, we have a quorum.
MR. POTEET:
All right. Thank you very much. Do we have anyone here today for public comments?

MS. BARON:
We do not.

MR. POTEET:
All right. Next thing is we need to approve the minutes of the June meeting. MR. SMITH:

I'll make a motion.
MR. BREWER:
Second.
MR. POTEET:
Second from George Brewer.
All in favor, say, "Aye."
(All "Aye" responses.)
MR. POTEET:
Any opposed?
(No response.)
MR. POTEET:
Items for discussion action, the financials. Mona. There you are right in the center. Monthly report -- I guess you have two monthly reports.

MS . ANDERSON:
Yes, $I$ do.
If you will turn in your binders to the financial statements for the month ending June 2015, these are the unaudited June financial statements. The adjustments
will be made once the audit is complete. And we previously did our audit in August when our financials were rolled up into the State's financials, but that's no longer happening. So we actually have until December, which we're working with our auditors to have them most probably done by the September meeting, so that you can review them at that time, but we're not obligated to have it until December now. So there will be some adjustments to these accounts. In your binders, you have a copy of the questionnaire for the related party questions that the auditor is going to need. So if you'll complete those and turn them in, that will be greatly appreciated. And so since we have two months of financials to review, we're going to mainly hit the high points of June, and then look at the year to date in July.

At the end of June 30 , 2015, our cash in the bank was $\$ 1,755,114$. Accounts receivable decreased to $\$ 464,900$. Our current liabilities were $\$ 53,778$, and our deferred revenue long-term liabilities were
$\$ 300,125$ on Page 2.
On Page 3, the statement of revenues, expenses, and changes in net position, our year-to-date revenue was $\$ 1,609,186$. On Page 5 -- 4 and 5 are the total expenditures. Page 5 shows year to date of $\$ 1,061,600$ compared to a million 80 last year. There was a positive change in net position at the end of June on the unaudited figures of $\$ 547,585$.

On Page 6 are the revenues, expenditures, and fund balance through the end of the fiscal year. Page 7 is a graph of those figures. And Page 8 is the year-to-date fee revenue compared to the prior fiscal year.

On Page 9, the certificate of deposit summary, there were no changes in June. And Pages 10 and 11 are the -- is the accounts receivable hearing fines. The total in the account was $\$ 464,900$.

Do you want approve these separately, Chairman Poteet?

MR. POTEET:
Yes. Let's do it separately.

Does anyone have any questions regarding the June and the year to end, et cetera?

MR. BREWER:
One question about Wego Auto Sales, are we doing anything about that?

MS . ANDERSON:

> Yes, sir. In the July
financials, you'll see we've turned that over for collection.

MR. BREWER:
Oh, okay. Okay. Thank you.
MS . ANDERSON:
We received a payment from the bond company and we turned it over in July. MR. BREWER:

Okay.
MR. POTEET:
Any other questions?
(No response.)
MR. POTEET:
Motion to approve the June financial statements.

MR. ROY:
I move on that.

MR. POTEET:
Okay. Kirby.
MR. SMITH:
Second.
MR. POTEET:
Second from Darty.
All in favor, say, "Aye."
(All "Aye" responses.)
MR. POTEET:
Any opposed?
(No response.)
MR. POTEET:
All right. So let's move on to July.

MS. ANDERSON:
The balance in the bank account at the end of July was $\$ 1,719,530$. The accounts receivable hearing fines were $\$ 465,200$. And the current liabilities were $\$ 77,085$. The accounts payable included the $\$ 22,200$ renewal of the CAVU maintenance fee, which will be paid in August.

On Page 2, the deferred revenue was $\$ 302,125$. And on Page 3, the statement of revenue, expenses, and changes in net
position, the month to date and year to date in the first month of the fiscal year was $\$ 43,431$ compared to $\$ 36,094$ last year.

And on Page 4, the salaries and related benefits were $\$ 59,100$ compared to $\$ 48,581$ last year. The remainder of the expenses increased only slightly, about $\$ 600$. The maintenance expenses include an air-conditioner motor for the reception area unit. It seems like every year, we have to replace some piece of our air-conditioning. So we should have a new one soon.

On Page 5, the total expenses year to date and month to date were approximately $\$ 29,000$ compared to -- I'm sorry, $\$ 72,641$ compared to $\$ 61,458$ last year. And the net change -- the change in the net position was a decrease of $\$ 29,000$ compared to $\$ 25,400$ last year. On the revenue and expenditures and net position report, we've only got one month again, but you can see the change in revenues and expenses.

And on Page 8 is a graph of those figures showing the decline in the net
position, but still a healthy net position.
On Page 7 is a chart of our fee revenue at this time, primarily auction transaction fees, UD licenses, and salesperson licenses. Page 9 is the certificate of deposit summary. There's no changes in July, but this month and August our two CDs at Business First come up at the -- on the 22nd and I will check with the bank and they're still holding off on predicting how that's going to change. We will be calling them close to the renewal date. I'm not sure it's going to be lower. On Pages 10 and 11 is the accounts receivable hearing fines. As of July 31st was $\$ 400$-- a grand total of $\$ 465,200$, and as we said before, we've sent Wego Auto Sales to them for collection and they did advise us that they received a payment from Larry Brown on his balance for -- that's shown there on that second page and we should be receiving that shortly. So unless there are any questions, that concludes my report, Mr. Chairman.

MR. POTEET:
Thank you. Do we have any questions? Does anyone have any questions? (No response.)

MR. POTEET:
I'd like to commend the staff on another good year financially. I think we've been pretty fiscally responsible for the last few years and it shows in our reports. So I hope the audit will make sure that's correct. I'm sure it will. I have no doubt. Okay.

Related party questionnaire, I think $I$ sent mine in already. All right. Does anybody else -- if you haven't done so, do it, because I think -- you know, one time I said, I just won't send it in and they will throw me off the commission, but guess what, there's a little bit more they can do to you. So you don't want any of that.

All right. So the next thing on the agenda is the use of the word wholesale.

We need to make a motion to approve.

MR. SMITH:

I make a motion.
MR. OLAVE:
Second.
MR. POTEET:
All in favor, say, "Aye."
(All "Aye" responses.)
MR. POTEET:
Any opposed?
(No response.)
MR. POTEET:
Thank you, gentlemen.
Use of the word wholesale as it relates to advertising and dealership name. Briefly, to fill everybody in, we had a meeting about two months ago with the New Car Commission regarding this. Sheri was at the meeting. Derek was at the meeting, Kim, me. Was that all from our side?

MS. BARON:
Yes.
MR. POTEET:
And there was a lot of discussion about the word wholesale and how it relates to advertising and dealership name. And our position was that if you're advertising --
excuse me, if you're advertising that, you know, you can buy cars and don't pay retail when you can pay wholesale prices, et cetera, et cetera. And then so there's just a rash of advertising all over the radio and the TV with that kind of language in it. So we asked them to send us some video and/or audio of any of that. We have yet to receive any of that.

We also had a discussion about the name -- using the word wholesale in a dealership name and we asserted that we didn't see any problem with that, that the word wholesale in the dealership name does not imply anything that would be, you know, detrimental or misleading to the consumer. They argued with us about that. They had a lawsuit or a case that had been decided before the Supreme Court in 1968. I asked my attorney -- I said, I don't know a lot about the law, but don't you usually refer to something a little more recent when we're trying to prove our point, and she said, yes. You start with the most recent and work your way back. Well, if 1968 is the
most recent case, I would say there's not much out there. The other thing is we didn't bring up that we thought about after the fact was --

MS . MORRIS:
It was an out of state case, too. It wasn't a Louisiana case.

MR. POTEET:
Most of you are familiar with a company called Costco Wholesale. Costco, wherever they have their stores, they have a big sign up that says Costco Wholesale. The wholesale word is very big and prominent, and no one has ever suggested that they were being misleading or that they had -- you know, that they were using the word wholesale to fool people into thinking they would be getting something cheaper than they would from other retailers. So we basically said, this is our position. We agreed that the word wholesale needs to be used carefully, if at all, in advertising, but the word wholesale in the name of the dealership is not a problem for us. We don't think it's a problem. We don't
believe there's anything to it and that was pretty much the end of the meeting. We've had no contact with them since. We have asked for information from them to sort of indicate what they would like for us to do or what they would like to do and at this point, I've heard nothing.

Derek, do you want to add anything to that?

## MR. PARNELL:

I have nothing to add, except I have not received or heard anything either, so.

MR. POTEET:
Sheri?
MS. MORRIS:
I think what they were asking us to do is to not renew any licenses with the word wholesale and that's problematic to us, because some of our dealers do sell wholesale to other dealers and also they've been using those names more than 20 years, we've found, some of them. So to not renew a license because of that word in there, then we would have to issue without any
legislative authority, we would have to do it.

MR. POTEET:
So we felt that, number one, we didn't see any problem with it. Number two, we didn't feel like we really had the authority to do that. So at this point in time, as far as I'm concerned, it is a dormant issue.

MS. MORRIS:
We did represent that we would address any deceptive advertising, because the law does not, but we were not provided with any examples that appeared to be deceptive and we asked them to follow-up and send us whatever advertisements they were concerned about and we haven't received any. MR. POTEET:

Does anybody else have any comments on this issue or the conversation that we've had? I think we spent about an hour and a half with them that day.

Oh, one thing that did come up was that they had one of their investigators with them and -- do we have any
investigators here today? So -- but the -their investigator indicated that our investigators were telling used car dealers that they did not have to follow the finance license law. You know, we were skeptical that any of our people were saying that. I doubt that anyone says that. You know, when something comes up, it depends on the way the question is asked. If you ask this question, $I$ never finance cars and I follow the law, I think the answer would be, no, if you don't ever finance cars. So, you know, we asked for more detail, who said it, how was it said, what was the context of the conversation. Again, there was nothing there. I think our investigators are well-versed in what the -- the finance law. It's part of our training seminar and I don't think that we have a problem with that either. We told them that if there were any cases specifically where we're giving out wrong information, we want to hear about it. Derek wants to hear about it immediately, so.

Anybody else? Any comments on
that? We'll wait to hear from them.
(No response.)
MR. POTEET:
Okay. The next thing is the ratification of imposed penalties.

MR. PARNELL:
It's a pretty long list, because it is a combination of June and July. MR. POTEET:

Okay.
MR. PARNELL:
If you turn with me in your packet, you'll find a chart that illustrates the dealers that have been fined. I have determined that the public interest can be served without further administrative proceedings. We have received the stipulated agency orders and the proof of payment has been made to everyone on this list. I will announce the names of the dealers that have been imposed civil penalties and their fee, and if someone is here to represent them.

MS. MORRIS:
We need to check outside.

MS. BARON:
I don't think so.
MR. PARNELL:
All right. The first on the list is JS Auto LLC from Baton Rouge, Louisiana and the fine paid was $\$ 200$. Second is Arabi Wholesale Center out of Covington, Louisiana. The fine paid was $\$ 1,800$. First and Last Choice Auto LLC from Baton Rouge, Louisiana, fine paid $\$ 250$. Vinton Auto Sales, Incorporated in Vinton, Louisiana, fine is $\$ 1,000$. Deal 'n Doug's Autoplex in Metairie, Louisiana, $\$ 14,800$. Faul's Auto Sales LLC, Denham Springs, Louisiana, $\$ 250$. Hollingsworth Auto Center from Sulphur, Louisiana is $\$ 1,000$. Cameron Motors, LLC from Lafayette, Louisiana is $\$ 150$. Best Auto Sales from Baton Rouge, Louisiana is $\$ 400$. Priceline Motors from Covington, Louisiana is $\$ 200$. Louisiana Scrap Metal Recycling from Port Allen, Louisiana is \$1,000. Go Fase Wholesale from Grayson, Louisiana is $\$ 250$. Pompeii's Auto Sales from Lafayette is $\$ 150$. False Accusation Motorsports LLC from Baton Rouge, Louisiana
is $\$ 200 . \quad T \& T$ Classic Auto from Baton Rouge, Louisiana is $\$ 150$.

Commissioners, I have gone through the list. The total civil penalties for the month is $\$ 21,800$ and, Commissioners,

I would ask that you ratify the imposed civil penalties assessed and accept the signed stipulated orders.

MR. POTEET:
Do I have a motion to accept those?

MR. ROY:
I make a motion.
MR. TAYLOR:
Second.
MR. POTEET:
Dino second. Kirby.
All in favor, say, "Aye."
(All "Aye" responses.)
MR. POTEET:
All right. Those ratifications
have been ratified.
MR. DUPLESSIS:
Mr. Chair, I have to ask this
question. False Accusation, I mean, we
don't legislate necessarily good taste, but I'm curious, is this in the best interest? Maybe it is. I'm sure that I might be discriminating against.

MR. POTEET:
The only word that has been brought up to us is the word wholesale. Maybe we ought to leave this alone.

All right. So now we've got some license revocations.

MR. PARNELL:
Commissioners, I'll go through -you'll find in your packets -- in your binders once again ratification of license revocations. I'll go through and give you the name of the dealership and let you know when the notice of revocation was sent out. The first one on the list is J\&S Auto Sales -- I'm sorry, J\&S Sales LLC. The notice of revocation was sent on June 13, 2015. The second one on the list is Big Sug's Wheels and Deals LLC. Notice of revocation was June 13th of 2015. Next on the list is Bell's Wholesale Enterprises, Incorporated. The notice of revocation was August 3rd of
2015. South Coast Auto Dealers, LLC, notice of revocation was 8/4/2015.

Commissioners, I would ask that you ratify the license revocations.

MR. CORMIER:
I make the motion.
MR. SMITH:
I second.
MR. POTEET:
All in favor, say, "Aye."
(All "Aye" responses.)
MR. POTEET:
Any opposed?
(No response.)
MR. POTEET:
All right. Next thing on the agenda, Derek, is your Executive Director's report.

MR. PARNELL:
If you turn in your packet, you will find your department summary reports. The first one is the alleged issue counts. For the month of June, it was 120 alleged issues. The second report that you will find due to the alleged issue counts for

July was 117 alleged issues.
The next report you will find is June, we have the case report. In June, we had 75 cases that were assigned. 25 of those cases were closed. The next report is the case report for July and 67 cases assigned, 11 of those cases were completed. And the next report is the department summary report. There were 67 total cases assigned in the month -- that were closed. I apologize, that were closed in the month of June. And then in July, there were 63 cases that were closed.

Moving forward, in general comments, one thing I just kind of want to make sure you guys know, that we have increased our working staff. I'd like to introduce one of our new compliance investigators. His name is Mr. Perry Esponge. Perry has an extension law enforcement background. He has worked as a compliance investigator with the New Car Commission for several years. He's been with us nearly 30 days and he's proven to be a tremendous asset to the investigator
staff. I would like to take the time to introduce Mr. Perry Esponge.

And, Perry, if you would like to say something you're more than welcome to. MR. ESPONGE:

Just happy to be here. I look forward to it.

MR. POTEET:
Thanks. Welcome.
MR. ESPONGE:
You're welcome.
MR. PARNELL:
We continue to hold our internal enforcement meetings. I started doing that this year. Every other week, I try to meet with the enforcement staff, myself, Ms. Burks and all of the field investigators. We do a conference call where we're really discussing cases and discussing what's going on out there in each area. We've got to make sure that we're all working on the same page and doing the same things. Everyone has a different style of how they are, how they operate when they're out in the field, but we all have one idea of making the
correct decision on what we're doing. We try to make sure that we discuss the cases, so we can understand what's going on. I recently invited Mr. Hallack to actually join in with us maybe once a month or so, so he can kind of help us go through what he's looking for when he goes to prosecute cases. This has proven really helpful to our mission, it is much stronger out in the field and they're making sure that we are doing what we're supposed to do and the laws are being followed and we all are moving in the correct and the same direction.

The next thing $I$ want to talk about is State vehicles. We did receive one of the vehicles. We ordered them at the same time. Only one came in. So I'm still waiting for that second one to come in. It came in, the 2016 Impala, as I stated, which I was looking for the newer -- the newest body style, but on fleet vehicles, the 2016 is still that same older body style, but you know, so be it.

So I do want to bring up a point that we know, we have been working close
with the Department of Revenue. We have one of the investigators, in particular, he's brought it to our attention that the monthly sales report is something that they really want to start cracking down on and that's something that $I$ really want to reiterate to you all as dealers that are on the Board and everyone else that's out there, that the monthly sales report is in the law. They must be done. And we will start enforcing it much more than we have in the past.

So do we have any questions or comments or concerns?

MR. TAYLOR:
Will we have to go with some type of internal audit or can you get that information from the --

## MR. PARNELL:

We're trying -- at one point they used to send the monthly reports that would show us the dealers that did not submit those reports. He's working -- Investigator Wright with the Department of Revenue is working with some of the administrative staff and trying to get us a the report.

The report he was sending to us had way too much information, so I didn't need that much information about taxes that weren't paid.

I just needed information who was doing what, if they were doing it or not, and just to simplify his process and their process in getting that document to us. So they're supposed -- they're going to be supplying us with the document -- the report that kind of shows who is submitting it to them, so.

MR. POTEET:
Okay. Awesome.
MR. PARNELL:
That completes my report.
Are there any other questions?
MR. POTEET:
Does anybody anything else before we adjourn?
(No response.)
MR. POTEET:
We need to adjourn.
MS. MORRIS:
You might have read in the paper that the State vehicle have GPS systems in these vehicles and will be in that GPS
system and the old vehicles will also be added, and then that will eliminate some paperwork down the line as soon as the software is in place for mileage. MR. POTEET:

All right. Okay. So let's adjourn and take about a five minute break, and then we'll come back for the hearings.
(Meeting adjourned at 10:02 a.m.)

## REPORTER'S CERTIFICATE

I, BETTY D. GLISSMAN, Certified Court Reporter, Certificate No. 86150, in and for the State of Louisiana, do hereby certify that the Louisiana Used Motor Vehicle Commission August 17, 2015, meeting was reported by me in the stenotype reporting method, was prepared and transcribed by me or under my personal direction and supervision, and is a true and correct transcript to the best of my ability and understanding.

This August 25, 2015, Baton Rouge, Louisiana.

BETTY D. GLISSMAN, CCR
CERTIFIED COURT REPORTER


| ```12:6 Certificate [1] - 31:4 Certified [1] - 31:3 CERTIFIED [1]- 31:25 certify [1] - 31:5 cetera [3]-9:3, 15:4 chair [1]-22:24 Chairman [2]-5:19, 8:23 chairman [1] - 12:25 CHAIRMAN [1] - 2:3 change [5] - 8:8, 11:17, 11:22, 12:11 changes [4]-8:3, 8:18, 10:25, 12:7 chart [2] - 12:2, 20:13 cheaper [1] - 16:18 check [2]-12:9, 20:25 Choice [1]-21:9 civil [3]-20:21, 22:4, 22:7 Classic [1] - 22:1 close [2] - 12:12, 27:25 closed [4] - 25:5, 25:11, 25:13 Coast [1] - 24:1 collection [2] - 9:10, 12:18 combination [1] - 20:8 commend [1] - 13:6 comments [5] - 5:23, 18:20, 19:25, 25:15, 28:13 COMMISSION [2] - 1:5, 2:18 commission [1] - 13:18 Commission [3] - 14:16, 25:23, 31:7 commissioners [3] - 22:3, 23:12, 24:3 COMMISSIONERS [1]-2:6 Commissioners [1] - 22:5 company [2]-9:15, 16:10 compared [7] - 8:7, 8:15, 11:3, 11:5, 11:15, 11:16, 11:19 complete [2] - 7:1, 7:15 completed [1] - 25:7 completes [1] - 29:14``` | ```compliance [2] - 25:18, 25:22 concerned [2] - 18:8, 18:17 concerns [1] - 28:13 concludes [1] - 12:24 conditioner [1] - 11:9 conditioning [1] - 11:11 conference [1] - 26:18 consumer [1] - 15:16 contact [1] - 17:3 context [1] - 19:14 continue [1]-26:13 conversation [2]- 18:20, 19:15 copy [1] - 7:12 Cormier [1]-4:20 CORMIER[3] - 2:8, 4:21, 24:5 correct [4]-13:11, 27:1, 27:13, 31:11 Costco [2]-16:10, 16:12 costco [1]-16:10 counts [2]-24:22, 24:25 Court [2] - 15:19, 31:3 COURT [1] - 31:25 Covington [2]-21:7, 21:19 cracking [1] - 28:5 CREEK [1] - 1:20 curious [1]-23:2 current [2]-7:24, 10:19 D DARTY [1] - 2:13 Darty [2]-5:11, 10:6 date [9]-7:20, 8:4, 8:7, 8:15, 11:1, 11:14, 12:13 days [1] - 25:24 deal [1]-21:12 Dealers [1]-24:1 dealers [7] - 17:20, 17:21, 19:3, 20:14, 20:21, 28:7, 28:21 dealership [6] - 14:13, 14:24, 15:12, 15:14, 16:24, 23:16 Deals [1]-23:22 December [2]-7:6,``` | 7:10 <br> deceptive [2] 18:12, 18:15 decided $[1]$ - 15:18 decision [1]-27:1 decline [1]-11:25 decrease [1]-11:18 decreased [1] - 7:23 deferred [2] - 7:25, 10:23 <br> Denham [1]-21:14 department [2]24:21, 25:9 <br> Department [2] 28:1, 28:23 deposit [2] - 8:18, 12:6 <br> DEREK [1] - 3:4 <br> Derek [4]-14:17, 17:8, 19:23, 24:17 detail $[1]$ - 19:13 determined [1] 20:15 detrimental [1] 15:16 different [1]-26:23 Dino [2]-5:15, 22:17 DINO [1]-2:14 direction [2]-27:13, 31:10 <br> Director's [1]-24:17 discriminating $[1]$ 23:4 <br> discuss [1] - $27: 2$ discussing [2] 26:19 <br> discussion [3] 6:16, 14:22, 15:10 <br> document [2]-29:7, 29:9 <br> done [3]-7:7, 13:15, 28:10 <br> dormant ${ }_{[1]}$ - 18:9 <br> doubt [2]-13:12, <br> 19:7 <br> Doug's [1] - 21:12 <br> down [2]-28:5, 30:3 <br> due [1]-24:25 <br> Duplessis [1] - 4:16 <br> DUPLESSIS [3] - <br> 2:9, 4:17, 22:23 <br> DWAYNE ${ }_{[1]}-3: 8$ <br> E <br> either [2]-17:12, <br> 19:20 <br> eliminate [1] - 30:2 end $[6]-7: 21,8: 9$, | $\begin{aligned} & \text { 8:13, 9:2, 10:17, 17:2 } \\ & \text { ending }[1]-6: 24 \\ & \text { enforcement }[3]- \\ & \text { 25:21, 26:14, 26:16 } \\ & \text { enforcing }[1]-28: 10 \\ & \text { Enterprises }[1]- \\ & 23: 24 \\ & \text { ERIC }[1]-3: 7 \\ & \text { Esponge }[2]-25: 20, \\ & \text { 26:2 } \\ & \text { ESPONGE }[3]-3: 9, \\ & \text { 26:5, 26:10 } \\ & \text { ESQUIRE }[2]-2: 19, \\ & 2: 22 \\ & \text { et }[3]-9: 2,15: 3,15: 4 \\ & \text { examples }[1]-18: 14 \\ & \text { except }[1]-17: 11 \\ & \text { excuse }[1]-15: 1 \\ & \text { Executive }[1]-24: 17 \\ & \text { expenditures }[3]- \\ & 8: 6,8: 12,11: 20 \\ & \text { expenses }[6]-8: 3, \\ & 10: 25,11: 7,11: 8, \\ & 11: 13,11: 23 \\ & \text { extension }[1]-25: 20 \\ & \quad \text { F } \\ & \text { F } \end{aligned}$ |  |
| :---: | :---: | :---: | :---: | :---: |




| $\begin{aligned} & \text { still }[4]-12: 1,12: 10, \\ & \text { 27:17, 27:22 } \\ & \text { stipulated }[2]- \\ & \text { 20:18, 22:8 } \\ & \text { stores }[1]-16: 11 \\ & \text { STRODERT }[1]-3: 7 \\ & \text { stronger }[1]-27: 9 \\ & \text { style }[3]-26: 23, \\ & 27: 21,27: 22 \end{aligned}$ | $\begin{gathered} \text { trying }[3]-15: 23, \\ \text { 28:19, 28:25 } \\ \text { turn }[4]-6: 22,7: 15, \\ \text { 20:12, 24:20 } \\ \text { turned }[2]-9: 9,9: 15 \\ \text { TV }_{[1]}-15: 6 \\ \text { two }[5]-6: 19,7: 17, \\ 12: 8,14: 15,18: 5 \\ \text { type }[1]-28: 15 \end{gathered}$ | $\begin{gathered} 16: 13,16: 17,16: 21, \\ 16: 23,17: 19,17: 21, \\ 23: 7 \\ \text { word }[13]-13: 22, \\ 14: 12,14: 23,15: 11, \\ 15: 14,16: 13,16: 16, \\ 16: 21,16: 23,17: 19 \\ 17: 24,23: 6,23: 7 \\ \text { Wright }[1]-28: 23 \end{gathered}$ |
| :---: | :---: | :---: |
| submiting ${ }^{\text {d }}$ | U | Y |
| ```Sug's [1] - 23:21 suggested [1] - 16:14 SUITE [1] - 2:23 Sulphur [1] - 21:15 summary [4]-8:18, 12:6, 24:21, 25:9 supervision [1] - 31:11 supplying [1] - 29:8 supposed [2] - 27:11, 29:8 Supreme [1] - 15:19 system [1] - 30:1 systems [1] - 29:24 \\ T\&T \({ }_{[1]}-22: 1\) \\ TAMBLING [1] - 3:8 taste [1]-23:1 taxes [1]-29:3 TAYLOR [4]-2:14, 5:16, 22:14, 28:14 Taylor [1]-5:15 term [1]-7:25 THE [1] - 2:18 they've [1] - 17:21 thinking [1]-16:17 throw [1]-13:18 today [2]-5:22, 19:1 TONY [1] - 2:8 Tony [1] - 4:20 TONYA \({ }_{[1]}\) - 3:6 total [6]-8:6, 8:21, 11:13, 12:16, 22:4, 25:10 training [1] - 19:18 transaction [1] 12:4 transcribed [1] 31:9 transcript \({ }_{[1]}-31: 12\) tremendous [1] 25:25 true [1]-31:11 try [2]-26:15, 27:2``` | ```UD [1] - 12:4 unaudited [2] - 6:24, 8:10 under [1] - 31:10 unit [1] - 11:10 unless [1] - 12:23 up [9] - 7:3, 12:8, 16:3, 16:12, 18:15, 18:23, 19:8, 23:7, 27:24 USED [2] - 1:5, 2:18 V VALLEY [1] - 1:20 vehicle [1]-29:24 VEHICLE [2] - 1:5, 2:18 Vehicle [1] - 31:6 vehicles [5]-27:15, 27:16, 27:21, 29:25, 30:1 versed [1] - 19:17 video [1]-15:7 Vinton[2]-21:10, 21:11 wants [1] - 19:23 week [1]-26:15 Wego [2] - 9:5, 12:18 welcome [2]-26:4, 26:11 Welcome [1] - 26:9 well-versed [1] - 19:17 Wheels [1]-23:21 Wholesale [5] - 16:10, 16:12, 21:7, 21:22, 23:24 wholesale [13] - 13:22, 14:12, 14:23, 15:3, 15:11, 15:14,``` | $\begin{gathered} \text { year [18] - } 7: 19,8: 4, \\ 8: 6,8: 8,8: 13,8: 15, \\ 8: 16,9: 2,11: 1,11: 2, \\ 11: 3,11: 6,11: 10, \\ 11: 14,11: 17,11: 19, \\ 13: 7,26: 15 \\ \text { year-to-date [2] - } \\ 8: 4,8: 15 \\ \text { years }[3]-13: 9, \\ 17: 22,25: 23 \end{gathered}$ |

